

## DAFTAR ISI

LEMBAR PENGESAHAN .....	Error! Bookmark not defined.
LEMBAR PERSETUJUAN .....	Error! Bookmark not defined.
PRAKATA .....	Error! Bookmark not defined.
ABSTRAK .....	Error! Bookmark not defined.
DAFTAR SINGKATAN .....	Error! Bookmark not defined.
DAFTAR TABEL .....	iv
DAFTAR GAMBAR .....	v
DAFTAR LAMPIRAN .....	6
<b>BAB I PENDAHULUAN .....</b>	<b>Error! Bookmark not defined.</b>
<b>A. Latar Belakang .....</b>	<b>Error! Bookmark not defined.</b>
<b>B. Rumusan masalah .....</b>	<b>Error! Bookmark not defined.</b>
<b>C. Tujuan .....</b>	<b>Error! Bookmark not defined.</b>
1. Tujuan Umum .....	Error! Bookmark not defined.
2. Tujuan khusus .....	Error! Bookmark not defined.
<b>D. Manfaat penelitian .....</b>	<b>Error! Bookmark not defined.</b>
1. Manfaat bagi puskesmas .....	Error! Bookmark not defined.
2. Bagi peneliti .....	Error! Bookmark not defined.
<b>BAB II TINJAUAN PUSTAKA .....</b>	<b>Error! Bookmark not defined.</b>
<b>A. Tinjauan Teori .....</b>	<b>Error! Bookmark not defined.</b>
1. Rekam medis .....	Error! Bookmark not defined.
2. Kegunaan .....	Error! Bookmark not defined.
3. Prosedur penyimpanan .....	Error! Bookmark not defined.
4. Pengeluaran Rekam Medis .....	Error! Bookmark not defined.
5. Petunjuk keluar (outguide) atau Tracer .....	Error! Bookmark not defined.
6. Pengambilan Kembali Rekam Medis (Retrival) dan penyimpanan Rekam Medis .....	Error! Bookmark not defined.
7. Pelayanan Rawat Jalan .....	Error! Bookmark not defined.
8. Landasan Teori .....	Error! Bookmark not defined.
<b>B. Kerangka konsep penelitian .....</b>	<b>Error! Bookmark not defined.</b>
<b>BAB III METODE PENELITIAN .....</b>	<b>Error! Bookmark not defined.</b>
<b>A. Rancangan penelitian .....</b>	<b>Error! Bookmark not defined.</b>

**B. Variabel Penelitian dan Definisi Operasional ..... Error! Bookmark not defined.**

1. Variabel Penelitian .....	<b>Error! Bookmark not defined.</b>
2. Devinisi Operasional .....	<b>Error! Bookmark not defined.</b>
<b>C. Populasi dan Sampel .....</b>	<b>Error! Bookmark not defined.</b>
1. Populasi .....	<b>Error! Bookmark not defined.</b>
2. Sampel .....	<b>Error! Bookmark not defined.</b>
<b>D. Instrumen dan Cara pengumpulan Data .....</b>	<b>Error! Bookmark not defined.</b>
1. Instrumen penelitian .....	<b>Error! Bookmark not defined.</b>
2. Alat tulis .....	<b>Error! Bookmark not defined.</b>
3. Dokumen rekam medis.....	<b>Error! Bookmark not defined.</b>
4. Cara Pengumpulan Data .....	<b>Error! Bookmark not defined.</b>
<b>E. Teknik pengolahan dan Analisis Data .....</b>	<b>Error! Bookmark not defined.</b>
1. Teknik Pengolahan Data .....	<b>Error! Bookmark not defined.</b>
2. Analisis Data .....	<b>Error! Bookmark not defined.</b>
<b>F. Etika penelitian .....</b>	<b>Error! Bookmark not defined.</b>
1. <i>Anonimity</i> (tanpa nama).....	<b>Error! Bookmark not defined.</b>
2. <i>Confidentiality</i> (kerahasiaan).....	<b>Error! Bookmark not defined.</b>
<b>BAB IV HASIL DAN PEMBAHASAN .....</b>	<b>Error! Bookmark not defined.</b>
<b>A. Profil Puskesmas Kendalkerep Malang .....</b>	<b>Error! Bookmark not defined.</b>
<b>A. Hasil Penelitian.....</b>	<b>Error! Bookmark not defined.</b>
<b>B. Pembahasan Hasil Penelitian .....</b>	<b>Error! Bookmark not defined.</b>
<b>BAB V KESIMPULAN DAN SARAN .....</b>	<b>Error! Bookmark not defined.</b>
<b>A. Kesimpulan .....</b>	<b>Error! Bookmark not defined.</b>
<b>B. Saran .....</b>	<b>Error! Bookmark not defined.</b>
<b>DAFTAR PUSTAKA .....</b>	<b>Error! Bookmark not defined.</b>
<b>LAMPIRAN .....</b>	<b>Error! Bookmark not defined.</b>

## DAFTAR SINGKATAN

DRM : Dokumen Rekam Medis

RJ : Rawat Jalan

WHO : World Health Organization

BPJS : Badan Pelayanan Jaminan Sosial

KIUP : Kartu Indek Utama Pasien

IFHRO : *International Federation Health Organization*

## **DAFTAR TABEL**

### 3.1 Definisi obrasional

## **DAFTAR GAMBAR**

2.1 Kerangka Konsep

4.1 Alur Pendaftaran Pasien

## DAFTAR LAMPIRAN

Lampiran 1: Surat Ijin Penelitian Badan Kesatuan Bangsa dan Politik .....	47
Lampiran 2 : Surat Ijin Penelitian Dinas Kesehatan Kabupaten Malang.....	48
Lampiran 3 : Check list.....	49
Lampiran 4 : Wawancara.....	50
Lampiran 5 : Gambar penelitian.....	51
Lampiran 6: Tracer Puskesmas Kendalkerep.....	52