

ABSTRAK

Azazani Kris Hanawati, 2019. “Keakurasi Analisa Kelengkapan Resume Medis Dengan Menggunakan Aplikasi di Rumah Sakit Ibu dan Anak Puri Bunda Kota Malang”. Laporan Tugas Akhir. Program Studi D-III Perakam Medis dan Informasi Kesehatan. Pembimbing: Diniyah Kholidah, S.ST.,S.Gz.,MPH.

Resume medis merupakan ringkasan pulang pasien yang harus dibuat oleh dokter atau dokter gigi yang bertanggung jawab merawat pasien. Keakuratan resume medis berdampak pada mutu pelayanan kesehatan. Kriteria keakuratan untuk pendokumentasian klinis ada 7 (tujuh) kriteria yaitu *legible* (dapat dibaca), *reliable* (dapat dipercaya), *precise* (tepat), *complete* (lengkap), *consistant* (konsisten), *clear* (jelas), dan *timely* (tepat waktu). Tujuan peneliti ini adalah untuk mengetahui keakuratan resume medis pasien rawat inap di Rumah Sakit Ibu dan Anak Puri Bunda Kota Malang. Populasi dalam penelitian ini sebanyak 588 formulir resume medis. Sampel dalam penelitian ini sebanyak 85 formulir resume medis. Jenis penelitian yang digunakan adalah deskriptif. Pengumpulan data dilakukan dengan menggunakan lembar observasi *check list*, wawancara, dan memeberikan kuesioner kepada petugas. Hasil penelitian ini menunjukkan bahwa keakuratan identitas pasien menurut 7 (tujuh) kriteria yaitu sebesar 82.74%, keakuratan pelaporan menurut 7 (tujuh) kriteria yaitu sebesar 78.32%, keakuratan pencatatan menurut 7 (tujuh) kriteria yaitu sebesar 82.18%, keakuratan autentifikasi menurut 7 (tujuh) kriteria yaitu sebesar 82.35% untuk 5 kriteria (*legible, reliable, precise, complete, consistant*), sebesar 80.39% untuk kriteria *clear*, 64,71% untuk kriteria *timely*, dan keakuratan resume medis menurut 7 (tujuh) kriteria sebesar 18,66%. Manfaat penelitian ini adalah menunjang kegiatan analisa mencapai standar pelayanan minimal 100% sehingga meningkatkan mutu pelayanan Rumah Sakit.

Kata Kunci : Aplikasi analisa keakuratan, tujuh kriteria, resume medis

ABSTRACT

Azazani Kris Hanawati, 2019. *“The Accuracy of Medical Resume Completeness Analysis using Application at Puri Bunda Mother and Child Hospital Malang”*. Final report. D-III Medical Recorder Study Program and Health Information Advisor: Diniyah Kholidah, S.ST.,S.Gz.,MPH.

Medical resume is a summary of inpatient history that must be made by a doctor or dentist who is responsible for treating the patient. The medical resume accuracy has an impact on the quality of health services. The accuracy criteria for clinical documentation are consist of 7 (seven) criteria, namely: legible, reliable, precise, complete, consistent, clear, and timely. The objective of this study was to determine the accuracy of the medical resumes of inpatients at Puri Bunda Mother and Child Hospital Malang. The population in this study were 588 medical resume forms. While the sample in this study were 85 medical resume forms. The type of the research is descriptive. The data collection was carried out using a-checklist observation sheets, interviews, and giving questionnaires to the hospital officers. The results indicate that the accuracy of the patient's identity according to 7 (seven) criteria is 82.74%, the accuracy of reporting according to 7 (seven) criteria is 78.32%, the accuracy of recording according to 7 (seven) criteria which is equal to 82.18%, the accuracy of authentication according to 7 (seven) criteria which is equal to 82.35% for 5 criteria (legible, reliable, precise, complete, consistent). It is 80.39% for clear criteria, 64,71% for timely criteria, and medical resume accuracy according to 7 (seven) criteria is 8.66%. The gain of this study is to support the analysis activities to achieve a minimum service standard of 100% so as to improve the quality of hospital services.

Keywords: *Medical resume accuracy, seven criteria, medical resume*