

ABSTRAK

Nama : Nurul Masfufah
Program studi : D3 Rekam Medis dan Informasi Kesehatan
Judul : Pelaksanaan Rekam Medis Elektronik pada Pelayanan Rawat Jalan RSUD dr. Soegiri Lamongan

Perkembangan teknologi dan informasi bermanfaat dalam penerapan rekam medis elektronik. RSUD dr. Soegiri Lamongan telah melaksanakan rekam medis elektronik pada pelayanan rawat jalan sejak tahun 2018. Peneliti tertarik untuk melakukan pengamatan mendalam menggunakan metode 5M. Tujuan penelitian adalah mengamati dan mengidentifikasi unsur *man*, *money*, *material*, *machine*, dan *method*. Jenis penelitian adalah deskriptif kualitatif dengan teknik pengumpulan data wawancara mendalam, observasi dan dokumentasi. Objek penelitian adalah pelayanan rawat jalan RSUD dr. Soegiri Lamongan dengan informan sebanyak 18 orang. Berdasarkan hasil penelitian, Unsur *man* yang terlibat dalam pelaksanaan rekam medis elektronik secara keseluruhan sudah baik dan berkompeten walaupun terdapat kekurangan jumlah petugas, ketidaksesuaian latar belakang pendidikan, dan ketidaksesuaian perbaikan pengisian data medis. Unsur *money* yang digunakan telah direncanakan, disediakan dan dikelola dengan baik oleh unit terkait, sehingga tidak ada kendala atau hambatan. Unsur *material* yang tersedia kurang memadai dimana terdapat kendala aplikasi eror dan sinyal lemot. Unsur *machine* yang tersedia perlu penambahan 1 set alat komputerisasi. Unsur *method* atau prosedur pelaksanaan sudah sesuai dengan SOP yang ada. Dalam menunjang keefisienan pelayanan, petugas rekam medis sebaiknya berlatar belakang pendidikan rekam medis, memberikan tambahan 1 petugas di poli VCT, memperbaiki prosedur perbaikan pengisian data medis, memperbaiki fasilitas aplikasi dan internet serta memberikan tambahan alat komputerisasi kepada poli anak.

Kata Kunci:

Pelaksanaan Rekam Medis Elektronik, Pelayanan Rawat Jalan, 5M

ABSTRACT

Name : Nurul Masfufah
Study Program : D3 Medical Record and Health Information
Title : Implementation of Electronic Medical Records in Outpatient Services at RSUD dr. Soegiri Lamongan

Developments in technology and information are beneficial in the application of electronic medical records. RSUD dr. Soegiri Lamongan has been implementing electronic medical records in outpatient services since 2018. Researchers are interested in making in-depth observations using the 5M method. The research objective is to observe and identify the elements of man, money, material, machine and method. This type of research is descriptive qualitative with in-depth interview data collection techniques, observation and documentation. The object of research is the outpatient service at RSUD dr. Soegiri Lamongan with 18 informants. Based on the results of the study, the human elements involved in the implementation of electronic medical records as a whole were good and competent even though there was a shortage of officers, educational background discrepancies, and medical data filling discrepancies. The element of money used has been planned, provided and managed properly by the relevant unit, so there are no obstacles or obstacles. The available material elements are inadequate where there are problems with application errors and slow signals. The available machine elements require the addition of 1 set of computerized tools. The elements of the implementation method or procedure are in accordance with the existing SOP. In supporting service efficiency, medical record officers should have a medical record educational background, provide 1 additional officer in the VCT poly, improve procedures for repairing medical data filling, improve application and internet facilities and provide additional computerized tools to the child poly.

Keyword:

Implementation of Electronic Medical Records, Outpatient Services, 5M