

**PENGARUH MUTU PELAYANAN TERHADAP KEPUASAN
PASIEN DI TEMPAT PENDAFTARAN PASIEN RAWAT JALAN
PUSKESMAS BATU**

Diajukan sebagai salah satu syarat menyelesaikan pendidikan Ahli Madya Rekam Medis pada Program Studi D-III Rekam Medis dan Informasi Kesehatan - Politeknik Kesehatan Kemenkes Malang

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**Program Studi D3 Rekam Medis dan Informasi
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Jurusan Rekam Medis dan Informasi Kesehatan
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2024

**THE INFLUENCE OF SERVICE QUALITY ON PATIENT
SATISFACTION AT THE OUTPATIENT ADMISSION
SECTION OF PUSKESMAS BATU**

*Submitted as one of the requirements to complete the Associate Degree in Medical
Records Education at the Medical Records and Health Information Study Program
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