

ABSTRAK

Analisis Faktor-Faktor Yang Mempengaruhi Kelengkapan Pengisian Resume Medis Rawat Inap Di Rumah Sakit Bantuan TNI AD 05.08.4 Lawang. Arma Nara Dista (2024), Laporan Tugas Akhir, Program Studi D3 Rekam Medis dan Informasi Kesehatan, Dea Allan Karunia Sakti, S.ST., M.K.M, Budi Susatia, S.Kp., M.Kes.

Latar Belakang: Resume Medis adalah ringkasan seluruh kegiatan pengobatan atau pelayanan yang diberikan oleh tenaga kesehatan khususnya dokter selama masa perawatan hingga pasien keluar dalam keadaan hidup maupun meninggal. Jika pengisian resume medis tidak lengkap maka dapat menyebabkan kualitas data yang buruk dan tidak berkesinambungan yang mengakibatkan proses pengobatan lanjutan pasien terganggu. Tujuan penelitian ini adalah menganalisis faktor-faktor yang mempengaruhi kelengkapan pengisian resume medis rawat inap di Rumah Sakit Bantuan TNI AD 05.08.4 Lawang. **Metode Penelitian:** Jenis penelitian yang digunakan adalah Analisis Kualitatif dengan menggunakan diagram fishbone ditinjau dari variabel 5M, yaitu *Man, Material, Machine, Method, Money*, pengumpulan data melalui wawancara dan observasi. Subjek penelitian adalah 87 rekam medis. **Hasil penelitian:** menunjukkan bahwa persentase kelengkapan pada review identifikasi yaitu sebanyak 100%, review laporan penting yaitu sebanyak 78%, review autentifikasi yaitu sebanyak 82% dan review pencatatan sebanyak 100%. Kelengkapan pengisian resume medis dipengaruhi beberapa faktor yaitu kurang adanya pelatihan khusus mengenai pentingnya pengisian dan kelengkapan resume medis, jadwal praktek dokter lebih dari satu tempat, dan kurangnya kesadaran mengenai pentingnya kelengkapan resume medis, SOP belum diterapkan dengan baik sepenuhnya, dan terdapatnya kendala jaringan yang dapat menghambat proses kelengkapan pengisian resume medis. **Kesimpulan:** Berdasarkan penelitian tersebut peneliti mengemukakan saran perlu pengadaan sosialisasi kepada dokter DPJP dan petugas rekam medis tentang pentingnya pengisian dan kelengkapan resume medis, meningkatkan kembali motivasi dan kedisiplinan petugas dalam pengisian resume medis, dan pengadaan reward kepada dokter DPJP jika kelengkapan pengisian resume medisnya tinggi.

Kata kunci : Resume Medis, Kelengkapan, Fishbone 5M

ABSTRACT

Analysis Of Factors Affecting The Completeness Of Filling Out Inpatient Medical Resumes At The TNI AD Assisted Hospital 05.08.04 Lawang. Arma Nara Dista (2024), Final report, D3 Medical Records and Health Information Study Program, Dea Allan Karunia Sakti, S.ST., M.K.M, Budi Susatia, S.Kp., M.Kes.

Introduction: A medical resume is a summary of all treatment activities or services provided by health workers, especially doctors, during the treatment period until the patient is discharged alive or dead. If the medical resume is incomplete, it can result in poor and discontinuous data quality, resulting in the patient's continued treatment process being disrupted. The aim of this research is to analysis of factors affecting the completeness of filling out inpatient medical resumes at the TNI AD 05.08.4 Lawang Assisted Hospital. **Method:** The type of research used is Quantitative Descriptive using a fishbone diagram in terms of the 5M variables, namely Man, Material, Machine, Method, Money, data collection through interviews and observation. The research subjects were 87 medical records. **Results:** The research results show that the percentage of completeness in identification is 100%, important report reviews is 78%, authentication reviews is 82% and recording reviews is 100%. Completeness in filling out medical resumes is caused by several factors, namely lack of special training regarding the importance of filling out and completeness of medical resumes, doctors' practice schedules in more than one place, and lack of awareness regarding the importance of completeness of medical resumes, SOPs have not been fully implemented properly, and there are network problems that can occur. hampering the complete process of filling out a medical resume. **Conclusion:** Based on this research, the researchers put forward suggestions that it is necessary to provide outreach to DPJP doctors and medical record officers about the importance of filling out and completeness of medical resumes, increasing the motivation and discipline of officers in filling out medical resumes, and providing rewards to DPJP doctors if the completeness of filling out medical resumes is high.

Keywords: Medical Resume, Completeness, Fishbone 5M