

DAFTAR ISI

PERNYATAAN ORISINALITAS	Error! Bookmark not defined.
STATEMENT ORIGINALITY	Error! Bookmark not defined.
LEMBAR PERSETUJUAN	Error! Bookmark not defined.
HALAMAN PENGESAHAN.....	Error! Bookmark not defined.
APPROVAL SHEET.....	Error! Bookmark not defined.
KATA PENGANTAR.....	Error! Bookmark not defined.
ABSTRAK.....	Error! Bookmark not defined.
ABSTRACT.....	Error! Bookmark not defined.
DAFTAR ISI.....	1
DAFTAR GAMBAR.....	Error! Bookmark not defined.
DAFTAR TABEL.....	Error! Bookmark not defined.
DAFTAR ISTILAH DAN SINGKATAN	Error! Bookmark not defined.
BAB I	Error! Bookmark not defined.
PENDAHULUAN	Error! Bookmark not defined.
1.1 LatarBelakang.....	21
1.2RumusanMasalah.....	21
1.3Tujuan.....	21
BAB II	Error! Bookmark not defined.
TINJAUAN PUSTAKA	Error! Bookmark not defined.
2.1 Jaminan KesehatanNasional.....	23
2.2 Badan Penyelenggara Jaminan Sosial Kesehatan.....	23
2.3 Fasilitas Kesehatan Pertama.....	24
2.4 PengertianKlaim.....	25
2.5 Klaim Non Kapitasi.....	25
2.6 Pendekatan Sistem.....	26
BAB III.....	Error! Bookmark not defined.
METODE PENELITIAN.....	Error! Bookmark not defined.
3.1 Jenis Dan Rancangan Penelitian.....	30
3.2 Variabel Penelitian.....	30
3.3 Devinisi Operasional.....	30

3.4 Populasi Dan Informan.....	32
3.5 Alat Dan Bahan.....	32
3.6 Urutan Pelaksana Penelitian.....	33
3.7 Proses Data.....	39
BAB IV.....	Error! Bookmark not defined.
HASIL DAN PEMBAHASAN	Error! Bookmark not defined.
4.1 Hasil Penelitian.....	37
4.2 Pembahasan.....	49
BAB V	Error! Bookmark not defined.
KESIMPULAN DAN SARAN	Error! Bookmark not defined.
LAMPIRAN.....	Error! Bookmark not defined.
DAFTAR PUSTAKA.....	Error! Bookmark not defined.