

## LEMBAR PERSETUJUAN

Laporan Tugas Akhir oleh Dinda Maulidya Indah ( P17430211021 ) yang berjudul “Tinjauan Inovasi Pelayanan Tanpa Kontak Fisik (Lapak Asik) Dalam Sistem Klaim Jaminan Hari Tua di BPJS Ketenagakerjaan KCP Kepanjen” telah diperiksa dan disetujui untuk diujikan.

Malang, 22 Januari 2024

Pembimbing Utama



Anggi Ardhiasti, SKM, MPH

NIP. 198312192009122002

## CONSENT SHEET

The Final Project Report by Dinda Maulidya Indah (P17430211021) entitled "Review of Service Innovation Without Physical Contact (Lapak Asik) in the Old Age Insurance Claim System at BPJS Ketenagakerjaan KCP Kepanjen" has been examined and approved for testing.

Malang, 22 January 2024

Advisor

A handwritten signature in black ink, appearing to read 'Anggi Ardhiasti', is written over a horizontal line.

Anggi Ardhiasti, SKM, MPH

NIP. 198312192009122002